



Trade Copier for MT4, MT5, cTrader and TradingView — User Manual

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What the Trade Copier does

The Trade Copier copies your trades from MetaTrader 4, MetaTrader 5, cTrader or a TradingView strategy onto your MobiusTrader 7 (MT7) account at Crystal Ball Markets, automatically and almost instantly.

- **Every trade, however it was placed.** On MT4, MT5 and cTrader, trades you place by hand, trades placed by an Expert Advisor (EA) or cBot, and trades placed from your phone on the same account are all copied, as long as the terminal running the copier is on. On TradingView, every order your strategy fills is copied.
- **Opens, changes and closes.** A new position opens on MT7. Stop-loss and take-profit changes follow it. A partial close shrinks the MT7 position to match, and a full close closes it.
- **Your own account is never touched.** The Trade Copier EA and cBot only read your positions and report them. They never open, change or close anything on MT4, MT5 or cTrader.
- **A clear audit trail.** Every MT7 trade it opens carries a comment naming the account and ticket, or the TradingView strategy, it copies.

How it works: on MT4 or MT5 you attach the Trade Copier EA to one chart; on cTrader you start the Trade Copier cBot on one chart. Whenever your positions change, it sends them to the Crystal Ball Markets copier service, which places the matching trades on your MT7 account. TradingView needs nothing installed: your strategy's alerts go straight to the copier service.

What you need before you start

You need the platform you trade on, an MT7 account at Crystal Ball Markets and its login details. For MT4, MT5 and cTrader you also need a computer that stays on while you trade.

- **The platform you copy from, one of:**

- **MetaTrader 4 or MetaTrader 5 desktop terminal**, logged in to the account you want to copy from. Any broker works. EAs cannot run in the MT4/MT5 mobile or web apps.
- **cTrader Desktop**, logged in to the account you want to copy from. Any cTrader broker works.
- **A TradingView strategy**, on a paid TradingView plan that includes webhook alerts, with two-factor authentication switched on in your TradingView account.
- **A MobiusTrader 7 trading account at Crystal Ball Markets** to copy to, with enough margin for the trades you will copy.
- **Your MT7 login details:**
 - the MT7 trading account number (the trades are placed on this account)
 - the e-mail address you log in to MT7 with
 - your MT7 trading password (the investor / read-only password will not work)
- **For MT4, MT5 and cTrader: a terminal that stays running.** Copying only happens while the terminal with the EA or cBot is open and connected. For round-the-clock copying, run it on a VPS (a virtual private server). TradingView alerts are sent by TradingView's servers, so they don't need your computer on.

What's in the package

The zip holds one folder per item, inside the folder *Trade Copier - Crystal Ball Markets*. Install only what you need for your platform.

Folder	File	Use it with
User Manual	Trade Copier - User Manual.pdf	This manual
Quick Setup Guide	Quick Setup Guide.txt	A one-page summary that opens in Notepad
MT4	TradeCopierPublisher.ex4	MetaTrader 4
MT5	TradeCopierPublisher.ex5	MetaTrader 5
cTrader	TradeCopierPublisher.algo	cTrader Desktop
TradingView	TradingView setup page.url	TradingView strategies. Opens the setup page; nothing to install

Installing on MetaTrader 5

Setup takes about five minutes and is done once.

1. **Copy the EA into MT5.** In MT5, click **File > Open Data Folder**. Open **MQL5**, then **Experts**, and copy `TradeCopierPublisher.ex5` into it.
2. **Refresh the list.** In the **Navigator** window (Ctrl+N), right-click **Expert Advisors** and choose **Refresh**. `TradeCopierPublisher` now appears in the list.
3. **Allow the EA to reach the copier service.** Click **Tools > Options** and open the **Expert Advisors** tab. Tick **Allow WebRequest for listed URL**, click **Add new URL**, and enter exactly:
 - `https://trade-copier-bridge.cbmaffiliates.workers.dev`
 Click **OK**.
4. **Attach the EA to one chart.** Open any chart (any symbol and timeframe will do) and drag `TradeCopierPublisher` onto it. Use one chart only; one copy of the EA per MT7 account is all you need.
5. **Enter your MT7 details.** In the window that opens, go to the **Inputs** tab and fill in:
 - **MT7 trading account number**
 - **MT7 login e-mail**
 - **MT7 trading password**
 Leave **Bridge URL** as it is. See EA and cBot settings reference below for the other settings, then click **OK**.
6. **Check it is linked.** The top-left corner of the chart first shows *Linked to MT7*, then *Copying to MT7*, each followed by your MT7 account number. You are done.

Switch on the **Algo Trading** button on the MT5 toolbar so the EA runs normally. It still never places trades on your MT5 account. Leave the chart open: closing it stops copying.

Installing on MetaTrader 4

The steps match MetaTrader 5, with MT4's folder and file names.

1. **Copy the EA into MT4.** In MT4, click **File > Open Data Folder**. Open **MQL4**, then **Experts**, and copy `TradeCopierPublisher.ex4` into it.
2. **Refresh the list.** In the **Navigator** window (Ctrl+N), right-click **Expert Advisors** and choose **Refresh**.
3. **Allow the EA to reach the copier service.** Click **Tools > Options** and open the **Expert Advisors** tab. Tick **Allow WebRequest for listed URL** and add exactly:
 - `https://trade-copier-bridge.cbmaffiliates.workers.dev`
 Click **OK**.

4. **Attach the EA to one chart.** Drag **TradeCopierPublisher** onto any one chart.
5. **Enter your MT7 details** on the **Inputs** tab: MT7 trading account number, MT7 login e-mail and MT7 trading password. Leave **Bridge URL** as it is and click **OK**.
6. **Check it is linked.** The top-left corner of the chart first shows *Linked to MT7*, then *Copying to MT7*, each followed by your MT7 account number.

As on MT5, switch on the **AutoTrading** button on the toolbar so the EA runs normally; it still never places trades on your MT4 account. Leave the chart open: closing it stops copying.

Installing on cTrader

The cTrader version is a cBot with the same settings as the EA. Setup takes about five minutes and is done once.

1. **Add the cBot to cTrader.** Double-click `TradeCopierPublisher.algo` in the *cTrader* folder. cTrader Desktop opens and adds **TradeCopierPublisher** to your cBots.
2. **Add one instance.** In cTrader's **Algo** area, open your cBots, select **TradeCopierPublisher** and add an instance on any symbol and timeframe. Use one instance only; one copy per MT7 account is all you need.
3. **Enter your MT7 details** in the instance's parameters:
 - **MT7 trading account number**
 - **MT7 login e-mail**
 - **MT7 trading password (verified, never stored)**

Leave **Bridge URL** as it is. See EA and cBot settings reference below for the other parameters.

4. **Start it.** Click the instance's **Start** (play) button. There is no web address to allow and no permission to grant: the cBot asks for no special access.
5. **Check it is linked.** The instance's chart first shows *Linked to MT7*, then *Copying to MT7*, each followed by your MT7 account number. You are done.

Keep cTrader Desktop running with the instance started: stopping it stops copying. Run it on your own computer or a VPS. cTrader's cloud can't run it, because cBots there have no internet access.

Connecting a TradingView strategy

TradingView needs nothing installed. You connect a strategy once on the setup page, then add one alert to it.

1. **Open the setup page.** Double-click *TradingView setup page* in the *TradingView* folder, or go to <https://trade-copier-bridge.cbmaffiliates.workers.dev/tradingview>.
2. **Enter your MT7 details** under 1. *Your MT7 account*: MT7 trading account number, MT7 login e-mail and MT7 trading password. The password proves the account is yours and is not stored.
3. **Describe the strategy** under 2. *This strategy*: a name you'll recognise, how to size trades on MT7 (see the table below), and any symbol overrides. Then click **Create my webhook**.
4. **Copy the two items the page shows**: the **Webhook URL** and the **Alert message**.
5. **Create the alert on TradingView**. Open the chart with your strategy and choose **Create alert**. Set the condition to your strategy with **Order fills only**. Paste the alert message into **Message**, replacing what is there. Under **Notifications**, tick **Webhook URL** and paste the URL. Click **Create**.

The next order your strategy fills is copied to MT7. Create one webhook per strategy.

Size on MT7	MT7 trade size	Example
Lots per strategy contract	The strategy's position size × Value	Value 1 if your strategy sizes in lots. If it sizes forex in units (10,000), Value 0.00001 copies it as 0.10 lots.
Fixed lots per position	Always Value	Value 0.10: every position is copied as 0.10 lots.

Good to know:

- **Keep the webhook URL private.** Anyone who has it can send trades to your MT7 account through your strategy. If it may have leaked, revoke it and create a new one.
- **Each alert states the position your strategy now holds** on that symbol: long, short or flat, and its size. A repeated alert changes nothing, and a missed alert is corrected by the next one for that symbol. Long to short closes the MT7 long and opens a short.
- **Only strategy fills are copied.** Trades you click by hand on a TradingView chart, and alerts created on indicators, are not.
- **Stop loss and take profit** are copied only if your Pine script includes them in its alert message (advanced use).
- **TradingView ticker names** such as `US30USD`, `NAS100USD` and `DE40EUR` are matched to their MT7 names automatically, and the price safety check uses the alert's price.
- **To check or stop a webhook**, go back to the setup page, enter your MT7 details and click **Show my webhooks** under 3. *Your webhooks*. Each webhook shows its last alert and what happened. **Revoke** stops copying; trades already copied stay open on MT7.

Settings can't be edited: to change them, create a new webhook and revoke the old one.

EA and cBot settings reference

Only the three MT7 login settings are required; every other setting works as delivered. On MT4 and MT5 the settings are on the EA's **Inputs** tab, in this order. On cTrader they are the cBot's parameters, with the same names and two differences: it filters by position label instead of magic number (*Copy only these position labels*, for example `bot1, bot2`), and it has no check interval, because cTrader reports position changes to it straight away.

Setting	Default	What it does
Bridge URL	<code>https://trade-copier-bridge.cbmaffiliates.workers.dev</code>	The copier service address. Do not change it.
MT7 trading account number	0	Required. The MT7 account the trades are placed on.
MT7 login e-mail	blank	Required. The e-mail you log in to MT7 with.
MT7 trading password	blank	Required. Checked each time the EA connects, to prove the MT7 account is yours. Never stored by the copier service.
Lot mode	Multiplier	How MT7 trade size is worked out: Multiplier, Fixed lots or Equity ratio. See Lot sizing.
Lot value (shown as <i>Multiplier / fixed lots / equity-ratio factor</i>)	1.0	The multiplier, the fixed lot size, or the equity-ratio factor, depending on Lot mode.
Copy stop loss and take profit	true	When false, MT7 trades open without SL/TP and later SL/TP changes are not copied.

Setting	Default	What it does
Symbol overrides	blank	Your own symbol name pairs, for example GER30=GER40v ; US30 . cash=USA30 . See Symbol names.
Target suffix (shown as <i>Suffix your MT7 account trades with</i>)	blank	Only if your MT7 account's symbols end in a suffix, for example .ecn .
Magic filter (shown as <i>Copy only these magic numbers</i>)	blank (copy everything)	Copy only trades with these magic numbers, for example 1001 , 1002 . Manual trades have magic number 0, so add 0 to keep copying them.
Check interval (shown as <i>How often to check for changes (ms)</i>)	500	How often the EA looks for changes. Leave as is.
Heartbeat (shown as <i>Re-send unchanged state every N seconds</i>)	60	How often the EA re-sends your positions when nothing has changed. Leave as is.

To change a setting later, press F7 on the chart, edit the Inputs tab and click **OK**; the EA reconnects with the new settings. On cTrader, stop the instance, change its parameters and start it again. Changes to lot sizing and symbol overrides apply to trades opened after the change; trades already copied keep their size.

Lot sizing

By default (Multiplier, 1.0) each MT7 trade has the same market exposure as the MT4/MT5 trade it copies. cTrader uses the same three modes: read MT4/MT5 as cTrader below. TradingView has its own sizing, described in Connecting a TradingView strategy. Pick a different mode with **Lot mode** and set its number in **Lot value**.

Lot mode	MT7 trade size	Example
Multiplier	Your MT4/MT5 size × Lot value	Lot value 0.5: a 1.00-lot trade is copied as 0.50 lots.
Fixed lots	Always Lot value, whatever the MT4/MT5 size	Lot value 0.10: every trade is copied as 0.10 lots.
Equity ratio	Your MT4/MT5 size × (MT7 equity ÷ MT4/MT5 equity) × Lot value	MT7 equity \$2,000, MT4/MT5 equity \$10,000, Lot value 1.0: a 1.00-lot trade is copied as 0.20 lots.

Good to know:

- **Size is matched by exposure, not by the lot number.** Brokers define a lot differently for indices and commodities. If your broker's US30 lot is 1 contract and the MT7 lot is 10 contracts, 1 lot on MT5 is copied as 0.1 lots on MT7.
- **Sizes round down to 0.01 lots.** A trade that would come out below 0.01 lots is not copied, rather than being rounded up to more risk than you chose.
- **The largest copied trade is 10 lots.** Bigger trades are copied at 10 lots.
- **Partial closes follow in proportion.** Closing half of an MT4/MT5 trade closes half of its MT7 copy.
- **Equity ratio is fixed when a trade opens.** Later equity changes do not resize trades that are already open.

Symbol names

Forex pairs, metals, crypto and the major indices and commodities are matched to their MT7 names automatically. You only need **Symbol overrides** for a symbol that is not.

Automatic matching. Broker decorations are ignored, so `EURUSD.m`, `EURUSDm` and `#EURUSD` are all copied as EURUSD. Currency pairs, metals and crypto are matched by their currencies. Common index and commodity names are matched to Crystal Ball Markets' names:

Your broker's name (examples)	MT7 name
US30, DJ30, WS30, US30.cash	USA30
NAS100, US100, USTEC	USA100
US500, SPX500	USA500

Your broker's name (examples)	MT7 name
GER40, DE40, GER30, DAX40	GER40v
JP225, JPN225	NIKKEI225
WTI, XTIUSD	USOIL
GOLD	XAUUSD

A price safety check. Before copying a symbol, the service compares its price at your broker with its price on MT7. If they differ by more than 3%, the trade is not copied. This guards against a wrong match trading the wrong instrument.

When a symbol is not matched, the trade is not copied and the chart shows a line such as *Skipped: 1 not copied, e.g. #12345 unknown_symbol:XYZ*. Add an override and press OK:

- Write each pair as `YourBrokerName=MT7Name` , for example `CL=USOIL` if your broker calls crude oil CL (on MT7, CL is a stock).
- Separate pairs with a semicolon: `GER30=GER40v; US30.cash=USA30` .
- Type the MT7 name exactly as it appears in MT7's Market Watch.

Target suffix. Fill this in only if the symbols on your MT7 account carry an ending such as `.ecn` . Leave it blank otherwise.

Reading the status panel

The top-left corner of the chart (on cTrader, the instance's chart) shows what the Trade Copier is doing. When all is well, the second line reads *Copying to MT7* followed by your MT7 account number.

The panel has up to five lines:

1. **Header:** the EA or cBot version, your MT4/MT5 or cTrader account number and the MT7 account it copies to.
2. **Status:** one of the messages in the table below.
3. **Mirrored positions on MT7:** how many copied positions are open on MT7.
4. **Last:** the most recent action on MT7, for example *open #987654321*.
5. **Skipped:** trades that could not be copied, and why (shown only when there are any).

Status message	Meaning	What to do
Copying to MT7 #...	Everything is working.	Nothing.

Status message	Meaning	What to do
Linked to MT7 #...	Your MT7 login was accepted. Copying starts a moment later.	Nothing.
Starting...	The EA has just started.	Wait a few seconds.
Waiting for trade server connection	Your MT4, MT5 or cTrader terminal is not connected to your broker.	Check your internet connection and platform login.
Allow WebRequest for https://... in Tools > Options > Expert Advisors	The EA is not allowed to reach the copier service.	Do step 3 of the MT4/MT5 installation. (cTrader doesn't need this.)
Cannot reach the bridge ... retrying	No connection to the copier service.	Check your internet connection or firewall. The EA retries by itself.
MT7 login rejected: check MT7 account number, e-mail and password	The MT7 details do not match. The EA stops trying until you fix them.	Correct the three MT7 settings and click OK. See Troubleshooting.
Too many failed logins - retrying in 15 minutes	Too many failed login attempts, so logins are locked for at least 30 minutes.	Correct your MT7 details. The EA tries again every 15 minutes until the lock ends.
This MT7 account is not enabled for copying yet	Copying has not been switched on for this MT7 account.	Contact Crystal Ball Markets support.
This MT7 account is disabled	The MT7 account is disabled.	Contact Crystal Ball Markets support.
Bridge rejected the EA settings (...) / the cBot settings (...)	A setting is in the wrong format, for example letters in Magic filter.	Check Lot value, Symbol overrides, Target suffix and Magic filter for typing mistakes.
Bridge unavailable ... retrying / Sync failed ... retrying	A temporary problem at the copier service or MT7.	Nothing. The EA retries by itself. If it lasts over 15 minutes, contact support.
DRY RUN (bridge not trading)	The copier service is in test mode and places no trades.	Contact Crystal Ball Markets support.

Status message	Meaning	What to do
Bridge copying is OFF	Crystal Ball Markets has paused copying.	Contact Crystal Ball Markets support.

What gets copied, and what happens when...

The Trade Copier copies open buy and sell positions. Pending orders (limits and stops) are not copied while they wait, but the position is copied as soon as one fills.

Situation	What happens on MT7
You attach the EA while trades are already open	Those trades are copied straight away, at the current MT7 price. Close any you do not want copied before attaching the EA.
You open a trade	A matching trade opens on MT7 straight away, at MT7's own market price, which can differ slightly from your broker's.
You change stop loss or take profit	The MT7 trade is updated, if Copy stop loss and take profit is on.
You close part of a trade	The MT7 trade is reduced in the same proportion.
You close a trade, or SL/TP closes it	The MT7 trade is closed.
You add to or reverse a position on an MT5 netting account	The MT7 side is increased, or closed and reopened the other way, to match.
You close the MT7 trade yourself, or its SL/TP hits first	It stays closed. The copier never reopens it, and later changes to that MT4/MT5 trade are ignored.
Your terminal, VPS or internet is off	Nothing is copied while it is off. When it is back, the EA catches up: new trades are copied and trades you closed are closed on MT7 within a few minutes. A trade opened and closed entirely while it was off is never copied.
You remove the EA from the chart	Copying stops. Trades already copied stay open on MT7 and are no longer managed; close them yourself or re-attach the EA.

Situation	What happens on MT7
You switch the terminal to a different MT4/MT5 account	The EA starts copying the new account into the same MT7 account. Remove the EA first if you do not want that. Copies of the old account's trades stay open and resume being managed when you switch back.

You can copy one MT4/MT5 account to several MT7 accounts by attaching one EA per MT7 account, each on its own chart. Several MT4/MT5 accounts can also copy into one MT7 account; the comment on each trade tells them apart. The same applies on cTrader: read EA as cBot in this table. For TradingView, see Connecting a TradingView strategy.

Audit trail: the MT7 trade comment

Every trade the copier opens on MT7 has a comment naming the platform, account, ticket and broker server it copies, so you can match any MT7 trade to its original.

MT5:51234567 #987654321 @YourBroker-Live

Part	Meaning
MT5:51234567	The platform (MT4 or MT5) and your MT4/MT5 account number
#987654321	The ticket (MT4) or position number (MT5) of the copied trade
@YourBroker-Live	Your MT4/MT5 broker's server name

Two cases look slightly different:

- **A /2, /3 after the ticket** means an extra MT7 trade for the same position, for example when you add to a position on an MT5 netting account.
- **After a partial close on MT4**, MT4 gives the remaining part a new ticket number. The MT7 trade keeps the original ticket in its comment and is still managed correctly.

cTrader and TradingView trades follow the same pattern:

Comment	Meaning
CTRADER:3123456 #98765432 @YourBroker-Live	Your cTrader account number, the cTrader position ID, and your broker with Live or Demo

Comment	Meaning
TV:12 #3 @TradingView	TV:12 identifies your webhook. #3 numbers each position the strategy has held through it, from open to flat

Security and privacy

Your MT7 password is used only to prove the MT7 account is yours, and trades can only be copied into an MT7 account registered to the e-mail you log in with.

- **Your MT7 password is never stored by the copier service.** The EA or cBot sends it over an encrypted (HTTPS) connection each time it connects. The service checks it with MT7, then discards it.
- **The password is kept in the EA's or cBot's settings on your own computer.** Anyone who can open your terminal can see it there, so keep your PC or VPS protected. If you change your MT7 password, update it in the EA or cBot too.
- **Logins renew automatically.** After a successful check, the EA or cBot receives a private access key that lasts 24 hours. When it expires, it logs in again with the password from its settings.
- **The investor (read-only) password is not accepted.** People often share it with performance-tracking sites. Accepting it would let anyone holding it place trades on your MT7 account.
- **Password guessing is blocked.** After 10 failed attempts within an hour, logins for that account are locked for at least 30 minutes, and no more than 100 failed attempts are allowed in any 24 hours.
- **To cut access at once,** remove the EA from the chart or stop the cBot. Its access key is cancelled immediately.

What the EA and cBot send: your MT4, MT5 or cTrader account number and broker server name, balance, equity and account currency, your open positions (symbol, direction, size, prices, SL/TP, ticket, magic number and comment), and the contract details and current price of each symbol you hold. They never send your platform password, and never trade on your MT4, MT5 or cTrader account.

TradingView. Your MT7 password is checked once on the setup page, over an encrypted connection, and is not stored. From then on the webhook URL is the key, so keep it private. The copier stores only a scrambled fingerprint of it, never the URL itself. Revoking a webhook on the setup page cuts its access at once.

Troubleshooting and FAQ

The status panel and its Skipped line show what is wrong. This section explains what to do about each.

"MT7 login rejected"

Check each of these, then press F7 on the chart (on cTrader, stop and restart the instance) and click **OK** to try again:

- **Account number** is your **MT7** trading account number, not your MT4, MT5 or cTrader number.
- **E-mail** is the one you log in to MT7 with.
- **Password** is your MT7 **trading** password, not the investor password. Passwords are case-sensitive.
- **The MT7 account is registered to that e-mail.** You cannot copy into someone else's account.

A trade was not copied

The **Skipped** line on the chart gives the reason after the ticket number.

Reason shown	Meaning	What to do
unknown_symbol:XYZ	No MT7 symbol matches XYZ.	Add a symbol override (see Symbol names).
symbol_map_target_unknown:XYZ	Your override names an MT7 symbol that does not exist.	Fix the spelling of the MT7 name in Symbol overrides.
price_mismatch...	The matched symbols' prices differ by more than 3%, so they are probably different instruments.	Add the correct override, or contact support.
awaiting_price_verification...	The copier is still checking prices for this symbol.	Wait. It usually clears within a minute; if the market is closed, it waits for the open.
below_min_lot...	The copied size would be under 0.01 lots.	Raise Lot value, or use Fixed lots.

Reason shown	Meaning	What to do
equity_unavailable_for_equity_ratio	Equity could not be read for Equity ratio mode.	Usually clears by itself. If not, use another lot mode.
open_failed_permanently	MT7 refused the trade several times, for example for lack of margin.	Check free margin on your MT7 account.
mirror_already_closed	This trade's MT7 copy was already closed on MT7, by you or by its SL/TP.	Nothing. It is not reopened by design.
max_positions_per_pair	This account already has 200 copied positions open.	Close some positions.

TradingView webhook results

On the setup page, **Show my webhooks** lists each webhook's last alert and what happened to it.

Result shown	Meaning	What to do
rejected: unfilled_placeholders...	The alert was created on an indicator, or its message was changed, so TradingView sent the template unfilled.	Recreate the alert on your strategy, with the alert message exactly as the setup page gave it.
rejected: invalid_json... or invalid_alert...	The alert message isn't the one from the setup page.	Paste the alert message again, unchanged.
ignored (stale_alert)	An older alert arrived after a newer one.	Nothing.
ignored (already_flat)	A flat alert arrived with no position open.	Nothing.

Result shown	Meaning	What to do
not copied: unknown_symbol:XYZ, or another reason	The same reasons as in the table above.	See the table above. Overrides belong to the webhook: create a new webhook with the override, then revoke the old one.
Starts with [dry_run] or [disabled]	The copier service is in test mode or paused.	Contact Crystal Ball Markets support.

Common questions

- **Why is my MT7 entry price different?** The MT7 trade is placed almost instantly, but at MT7's own market price. Prices and spreads always differ slightly between brokers, so a small difference is normal.
- **Does it work when my computer is off?** For MT4, MT5 and cTrader, no: copying needs the terminal running, so use a VPS for round-the-clock copying. For TradingView, yes: TradingView's servers send the alerts.
- **Do I need Algo Trading / AutoTrading on?** On MT4 and MT5, yes: switch it on so the EA runs normally. It still never places trades on MT4/MT5. On cTrader, starting the instance is enough.
- **Can I test it in the Strategy Tester or a backtest?** No. It only copies live positions on a real or demo account, and live TradingView alerts.
- **How do I stop copying?** Remove the EA from the chart, stop the cBot instance, or revoke the TradingView webhook. Trades already copied stay open on MT7 for you to manage.

Support and risk notice

Support. Contact Crystal Ball Markets support at support@crystalballmarkets.com. Include your MT7 account number, your MT4, MT5 or cTrader account number (or your TradingView webhook's name) and a screenshot of the status panel or webhook list. Never send your password.

Risk notice. Trading leveraged products such as forex and CFDs carries a high level of risk and may not be suitable for all investors. Copied trades can differ from the originals in entry price, timing and size, and nothing is copied while your terminal is offline. You remain responsible for every trade on your MT7 account, so check it regularly. Past results of any account or strategy do not guarantee future results.